

PROBLEM BEHAVIOR AT A COLLEGE HILL CARE FACILITY -DISTRICT THREE-

The Team:

CPD's District Three Neighborhood Unit, childcare facility representatives, Hamilton County Juvenile Court and Youth Center, City Law, Ohio Department of Health

Scan:

Historically, District Five's CPD officers were challenged by frequent calls to a childcare facility in College Hill. Officers were often called to the facility to handle mental health concerns, and they were requested to transport juveniles from the facility to juvenile detention (2020). After re-districting was complete, District Three officers served this address. Frequent calls to police from the facility continued.

Analysis:

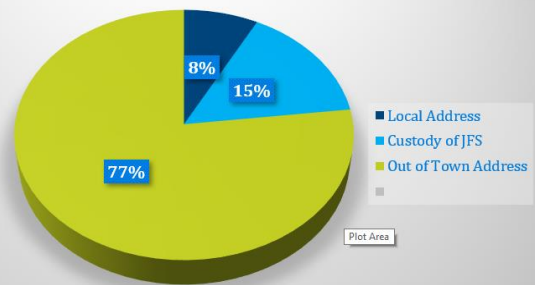
Call volume was a primary concern. Officers wondered if there might be a better way to handle these concerns rather than using a traditional police dispatch and transport model. Calls to police were queried for November 1, 2023, through March 18, 2024. In less than 5 months, there were:

- 88 Calls for police service
- 14 offense reports for staff members being assaulted by a patient
- 1 incident report for a patient being assaulted by another patient

It was noted that only 4 of the 14 offenses reported were ultimately prosecuted.

Further analysis showed that most juvenile suspects had out of town addresses.

Residency of Juvenile suspects

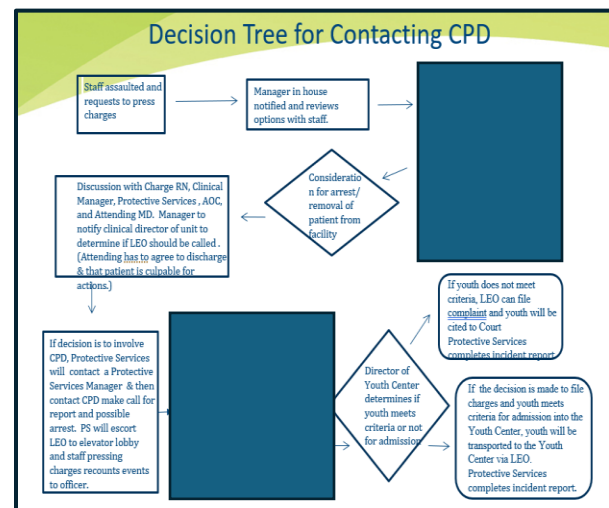


Responses:

CPD partnered with facility staff and leaders, Hamilton County Juvenile Court and Juvenile Detention staff, and the City of Cincinnati Law Department and City Manager's Office, to discuss possible process improvements.

A decision tree was developed (see below) which resulted in the facility using private transportation to move patients to other treatment facilities and to Juvenile Detention.

*Some elements block out for privacy reasons



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Assessment:

At its peak in March 2024, there were 15 calls for service, most of which involved patients who used violence or threats against themselves or staff. Directly following the formalization of the process, calls dropped per month to 4 calls per month. The reduction did not simply occur among low level calls, but all call types.

This template for problem handling is currently being considered for another center in an open 2025 problem-solving project.

